

Modernizing Immigration & Visa Services in Government IT with Scalable Infrastructure



CUSTOMER SUCCESS STORY

ABOUT THE CLIENT:

The client is a government initiative that **modernizes immigration and visa services** through a secure, integrated platform for foreign traveler data, visa processing, and registration, enabling **real-time tracking** and **enhanced national security**.



INDUSTRY:
GOVERNMENT

BUSINESS CHALLENGES



Outdated, fragmented server infrastructure with limited scalability.

01



Rising visa and immigration volumes strained system performance.

02



Peak load failures during tourist seasons & diplomatic events.

03



Frequent slowdowns and service disruptions affecting critical operations.

04

TECHNOLOGIES USED



Enterprise Storage (on-premise, 500 TB)

Provided robust on-prem enterprise storage solution (500 TB) to handle high-volume data.



Enterprise-grade Servers

Deployed high-performance, enterprise-grade servers to ensure reliability, availability and processing efficiency.



Virtualization Solutions

Implemented virtualization to optimize resource utilization and improve system flexibility.



Centralized Monitoring & Automated Patching

Established centralized monitoring and automated patching for proactive issue resolution and enhanced system security.

SOLUTIONS OFFERED



BUSINESS IMPACT

Measurable outcomes. Real business value.



24/7

Ensured 24/7 Uptime

Ensured 24/7 uptime through live support and real-time monitoring.



Seamless Scalability

Achieved seamless scalability to handle growing traveler & visa demands.



Data Consolidation & Interoperability

Enabled data consolidation & interoperability across immigration, visa, and registration systems.



Strengthened Security & Efficiency

Strengthened security and operational efficiency across immigration checkpoints and missions.